



Findhelp Certification Program

→ Want to take your [findhelp](#) knowledge to the next level? Become [findhelp](#) certified!

What is findhelp certification?

[Findhelp](#) certification is a recognition of achievement with the findhelp platform. This opportunity is open to anyone, and intended for people who are connecting others to services and who manage program listings on the findhelp platform. The findhelp Community Engagement team offers training sessions and a quiz that allow individuals to become [findhelp](#) certified. After attending the 101 training (*An introduction to [findhelp](#)*) and the 201 training (*Navigating your free suite of tools*), individuals are invited to [take a quiz](#) to become [findhelp](#) certified!

What are the benefits of certification?

Being certified is a great way for individuals and programs to stand out in the network. There are a number of benefits associated with our certification program. After passing the quiz with 7+ out of 10 correct answers, you will receive a welcome letter via email with instructions on how to get started!

You'll receive:

- Access to our online community of other professional Navigators
- A certification badge to add to your LinkedIn profile and website
- Opportunities to speak on panels in partnership with findhelp.org
- Certification icon on program listing(s) for certified claimers



A key benefit of our certification program is that individuals who have both gotten certified *and* [claimed their program](#) will automatically see a certification icon on their program listings. Their listings will also appear higher in search results, representing the most highly engaged organizations in the findhelp network!

How do I get started?

1. **Attend trainings:** [Register to attend](#) both our 101 and 201 events.
2. **Pass the quiz:** Already attended a training? [Click here to take the quiz.](#) (Please be sure to submit via your work email so we can properly associate your certification with your program.)
3. **Contact findhelp with questions:** Reach out to your local findhelp Community Engagement representative or email community@findhelp.com.

The screenshot shows a program listing for "Utility Assistance" by Findhelp Utilities. It includes a "Trusted Partner" badge, a description of the program, main services (help pay for utilities), and serving criteria (adults 18+, low-income). A "Next Steps" box provides contact information and hours. At the bottom, there are buttons for "MORE INFO", "SAVE", "SHARE", "NOTES", "SUGGEST", and "CONTACT HERE".