kiip

Modern Case Management

Kiip is a modern case management platform that offers free, secure, and easy-to-use tools to community organizations.

Features for Organizations

- Secure chat
- Private case notes
- Client profiles
- Forms, including legally-binding e-signatures
- Document storage & sharing
- Reporting
- Audit histories
- Inbound & Outbound referrals across the Findhelp™ network
- "Kiosk Mode" to manage walk-in clients
- HIPAA compliant

Features for Seekers

- Private & secure vital document storage
- Secure communications with each organization they are working with
- "Assistants" to help manage documents, applications, and more
- Free for life
- Keep your account & history wherever you go, even if you stop working with a specific organization

Referrals Powered by **Findhelp**

- A fully searchable directory of more than 600,000 programs at the local, state, and national level to support seekers.
- Opt-in sending and receiving referrals across the Findhelp network including Kiip-to-Kiip referrals, to & from Whitelabel & enterprise Findhelp users, across closed-loop referral systems, and even client self-referrals.

Kiip provides tools to help organizations manage human needs and relationships. It makes it easier to collect, protect, and report information, while ensuring transparency with staff and clients to prevent duplicate work.

Benefits for Organizations

Efficiency
Streamlines paperwork and improves operational performance by 25%.

Better Client Care
Private and secure document sharing, referral tracking, and case notes, all built to help you serve your clients best.

Compliance
All documents stored on Kiip are secure, encrypted and HIPAA compliant.

Safety & Security
Our platform encrypts all data for permanent secure backup and access.

Privacy
Clients choose who can access info — and Kiip will never share, exchange or sell their data.

24/7 Access
Kiip is a cloud-based platform, so your documents can be accessed from anywhere —on any mobile device, tablet, or desktop computer.

Benefits for Clients

Free digital data locker for life
Our platform encrypts all data for permanently secure backup and access.

One login
With Kiip, clients can interact with multiple organizations. No more separate logins with disparate information. It's all here in one centralized location.

How much does Kiip cost?

Kiip is completely free for community organizations.
As part of Findhelp's suite of free tools for community organizations and customer partners, Kiip supports your mission at no cost. We may introduce paid add-on features as we evolve.

Individuals will always be able to use Kiip's free tools to keep, manage, and share their own documents.

What's the relationship between Kiip and Findhelp?

Kiip was acquired by Findhelp in June 2024. Together, the two organizations offer a powerful end-to-end approach to social care solutions that can help improve health equity to the more than 46 million people who have used Findhelp to locate vital resources. This acquisition marks a significant step forward in helping individuals seamlessly access critical benefits.

Is your platform HIPAA compliant?

Yes. Kiip is operated as a HIPAA compliant platform. Kiip comes with a variety of safeguards to protect the PHI and ePHI of all of our users to ensure all data stored on Kiip is safe, secure, and only accessed by individuals who have permission. For more information please review our full **privacy policy.**