



## Tier Comparison by Feature

Configuration	Free	Basic	Professional	Enterprise
Translation to 100+ languages	✓	✓	✓	✓
Configurable Branded Domain		✓	✓	✓
Configurable Category Bar Color		✓	✓	✓
Add Your Logo		✓	✓	✓
Add Your Text on Landing Page		✓	✓	✓
Configurable Private Domain			✓	✓
Separate Sites for Your Staff & Clients			✓	✓
Configurable Search Results Sort Order			✓	✓
Configurable Taxonomy & Navigation Bar				✓
Configurable Search Widget				✓
Configurable Social Needs Assessments				✓
Configurable Program Recommendations				✓
Guided Search Configuration				✓



Integration	Free	Basic	Professional	Enterprise
Single-Sign-On (SSO)			✓	✓
API Access				✓
EHR, CRM, Care Platform, Registry (addt'l)				✓

Collaboration and Support	Free	Basic	Professional	Enterprise
Online Help Desk and General Email Support	✓	✓	✓	✓
Continuing Education Credits (Training)	✓	✓	✓	✓
Community Engagement Tools	✓	✓	✓	✓
Media & Marketing Portal		✓	✓	✓
Collaboration Tools		✓	✓	✓
Private Webinar Training			✓	✓
Project Manager for Platform Launch			✓	✓
Dedicated, Ongoing Client Success Manager			✓	✓
In-Person Training with Recorded Video				✓
Phone Support				✓
Monthly Strategy Sessions				✓



Loop Closure	Free	Basic	Professional	Enterprise
Make and Receive Electronic Referrals	✓	✓	✓	✓
Updates by Referring Party, CBO or Seeker	✓	✓	✓	✓
Real-time Referral Details	✓	✓	✓	✓
Notes on Referral Activity	✓	✓	✓	✓
Outcomes Reporting		✓	✓	✓

Reporting	Free	Basic	Professional	Enterprise
Referral Activity Suite		✓	✓	✓
Program Inventory Suite		✓	✓	✓
Group Activity Suite		✓	✓	✓

Questions? Email us at [sales@findhelp.com](mailto:sales@findhelp.com).

