findhelp

Your Solution for HRSN Waivers

Findhelp is ready to partner with you to successfully implement your health-related social needs (HRSN) Section 1115 Medicaid waiver.

The Center for Medicare & Medicaid Services (CMS) continues approving innovative waivers that allow state Medicaid programs to reimburse community-based organizations (CBOs) and healthcare providers for HRSN screening and services. Findhelp's HRSN service delivery features are configurable and can be implemented quickly, no matter your waiver program design. With Findhelp woven into your HRSN infrastructure, we also help address other state initiatives, like reentry programs, in lieu of services requirements, behavioral health and substance use delivery system improvements, and other condition- or population-specific priorities.

Uniquely Capable

Findhelp is uniquely capable of helping payers, providers, CBO hubs, and state Medicaid programs meet rigorous operational requirements. We support statewide health and social care integration with our emphasis on **partnership**, **interoperability**, and **CBO choice**. With our focus on connectivity and ease, customers using Findhelp as part of their HRSN infrastructure are able to maximize waiver investments and promote effective use of public dollars.

Curated Network

The Findhelp platform has curated networks in every county and every state, providing you with a jump-start to build or enhance your network. Programs cover a range of services to meet complex needs. Our scalable network approach will enable participating entities to meet network adequacy requirements. Navigators, community health workers, and other staff who help connect people to services can prioritize contracted partners, while still identifying organizations that address a range of needs.

Integrated Workflows

Seamlessly integrate Findhelp into EHR, care management, and other client management software, simplifying eligibility determinations, assessments, referrals, claims and reimbursement. Network partners will use our integrations and work without leaving their preferred documentation and management platforms.

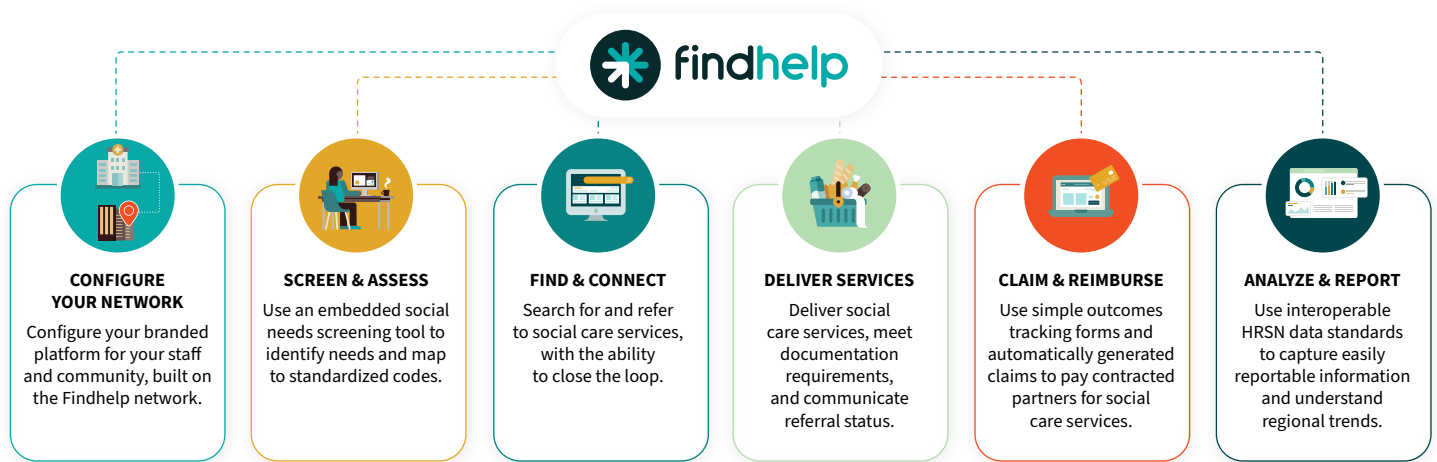### Findhelp Waiver Features

- Eligibility determination
- Embedded screening tool
- Closed-loop referrals
- Claims submission
- Payment
- Reporting
- Interoperability

Here are a few of our integration partners:

innovaccer · altruista HEALTH · azara healthcare · Netsmart · PEGA · mhk · Epic

Cerner · eClinicalWorks · ARCADIA · Optum · salesforce · CarePort powered by WellSky · athenahealth

Use Findhelp to Meet your Waiver Goals

The Findhelp platform supports all of the functionality you need to make your waiver programs a success.

CONFIGURE YOUR NETWORK
Configure your branded platform for your staff and community, built on the Findhelp network.

SCREEN & ASSESS
Use an embedded social needs screening tool to identify needs and map to standardized codes.

FIND & CONNECT
Search for and refer to social care services, with the ability to close the loop.

DELIVER SERVICES
Deliver social care services, meet documentation requirements, and communicate referral status.

CLAIM & REIMBURSE
Use simple outcomes tracking forms and automatically generated claims to pay contracted partners for social care services.

ANALYZE & REPORT
Use interoperable HRSN data standards to capture easily reportable information and understand regional trends.

Building Partnerships, Building Trust

Experienced with Interoperability

Findhelp prioritizes interoperability and CBO choice, and is highly experienced working with health information exchanges. Our commitment to advancing interoperability standards across organizations includes the White House **Sync for Social Needs Initiative**, where we have pledged to work with agencies, technology vendors and healthcare organizations to standardize the collection of patient data on SDOH. We use FHIR standards to ensure timely data transmission, and the United States Core Data for Interoperability social care data elements to ensure standardization.

Privacy

Our customers benefit from our extraordinary measures to secure patient information, including requiring consent with every referral. We are HIPAA compliant and a certified HITRUST provider, ensuring our customers comply with state and federal privacy laws.

Entrusted Nationwide

Sixty percent of America's health systems, and more than 600 customers, trust us with integrated search and referral, data insights, and CBO technology infrastructure. We leverage our experience supporting waivers and implementing statewide projects across the country, including in California, New York, Oklahoma, Pennsylvania, South Dakota, and Tennessee. As the top-rated SDoH network in the nation for three years (and counting), we know what it takes to keep our customers happy.

❯ Want to learn more?

With a proven platform, thriving network, and tailored solutions, Findhelp is creating the foundation for a better social safety net. Learn more about Findhelp and our top-rated closed-loop referral platform – **schedule your demo today**.