Solutions for Payers

findhelp

Payers and health plans struggle to proactively address member needs before they become crises or turn into expensive chronic health conditions. Findhelp works with more than 150 health plan and payer customers, varying in size, specialty, geography, and line of business (commercial, Medicare, Medicaid, dental, and more). From regional plans serving a few counties to national commercial plans, we help health plans connect members to local services and track social care outcomes.

- Findhelp can be integrated into the payer system of record to track social determinants of health screenings and interventions.

- Our platform helps health plans meet social determinants of health and health equity regulatory requirements and perform well on related quality measures.

- Findhelp's community connectivity and Marketplace services can help health plans manage supplemental benefits and lower per member per month costs.
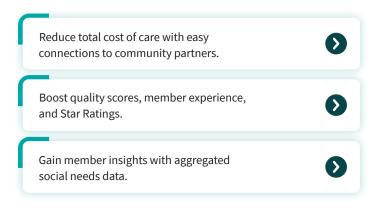

Who would use Findhelp at your organization?

Health plan case management teams can use Findhelp to address members' social needs. Teams supporting specific populations – such as pregnant and postpartum women, people in foster care, and people with complex care needs – can make tailored referrals and close the loop with CBO partners.

Community health workers within or contracted with the health plan can track the members they are working with, while the health plan can use their Findhelp data to better understand the health and social needs of their overall membership.

How does Findhelp uniquely support health plans?

Reduce total cost of care with easy connections to community partners. ➤

Boost quality scores, member experience, and Star Ratings. ➤

Gain member insights with aggregated social needs data. ➤

How do current payer customers find success with Findhelp?

Superior HealthPlan and Findhelp Support Expectant Mothers through Diaper and Car Seat Delivery Program. ➤

Impact in Action Video: How Anthem Builds 'Stepping Stones' for Their Community. ➤

Meeting the Social Care Needs of Beneficiaries. ➤

Which payer leaders already work with Findhelp?

United Healthcare   Humana   Elevance Health   LIBERTY DENTAL PLAN   CENTENE Corporation

Want to learn more?
Schedule a demo with one of our team members to see how Findhelp can partner with your organization.