



## Medicaid Waivers & Social Care Reimbursement

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### About findhelp

Customers use findhelp to integrate social care into their systems and make a positive difference in their communities. Our industry-leading social care network features more than 550,000 program locations verified by findhelp's data operations team. Findhelp solutions for customers include advanced features like EHR and care platform integrations, premium reporting, dedicated support, and more. With 1,350+ program locations serving every single county in America, our network is live wherever our customers are located and they can make referrals starting day one.

### Findhelp's Marketplace

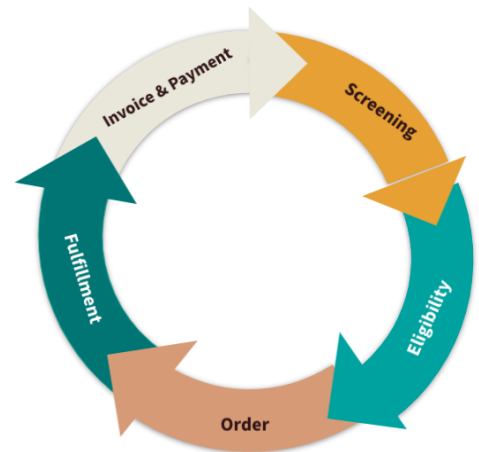
**Findhelp** was the first solution in the social care space, even before Social Determinants of Health (SDoH) were being widely addressed. We have the experience and knowledge needed to grow our network and innovate new solutions, simply from how long we've been tackling these issues.

As many organizations begin ordering social care goods and services as part of their Medicaid and covered benefit programs, we have released our marketplace product to support our managed care organizations and health systems in their social good ordering programs.

### Supported Functionality

There are many benefits of using **findhelp** for this work. Our customers are already using the platform to connect people to Community-Based Organizations (CBOs) for free and reduced-cost services. With Marketplace, we provide them with a way to use the platform to place orders to CBOs and vendors for reimbursable goods and services.

- Marketplace is **findhelp's** product functionality to support social care ordering of goods and services.
- Marketplace enables discrete capture of eligibility and authorization needs.
- Through dynamic screening tools you can capture "order" needs and any state-based reporting or reimbursement requirements.
- We support builds for Community-Based organizations to create flexible outcome tracking forms which capture services rendered, codes, and data needed for invoicing and claims.
- We (or customers) can invoice paying entities and facilitate payment to CBOs. We support ANSI-837 claims specifications for claim submission.



To learn more about our Marketplace functionality and what it might look like for your organization, please reach out to your Customer Success Manager or email [customer@findhelp.com](mailto:customer@findhelp.com).