

Quick Start Guide for Georgia Community Partners

Welcome to findhelp!

We are thrilled to welcome you to our Georgia social care network! Below are a few key points and links to help you get started. Please reach out to me with any questions (Elaine Cray, ecray@findhelp.com). I am here as a resource and community partner. From all of us at findhelp, thank you for all you do to support our fellow Georgians.

Network Benefits

- **Open access:** Findhelp is a nationwide <u>network</u> of free and reduced-cost services. <u>Findhelp.org</u>, and other versions of the site, will always be 100% free to use for service providers like you and people seeking assistance in our community.
- **Georgia network**: Since 2016, we've been growing our network in <u>Georgia</u> and partnering with thousands of customers and service providers to help people connect to services in all 159 counties.
- Consent and privacy: The Seeker, or person seeking services, is at the heart of all we do. Learn more about our
 philosophy and approach to <u>protecting the privacy</u> of the people you serve.
- **Flexibility of choice:** Anyone, anywhere, anytime across the U.S. can self-navigate to services or on behalf of someone else. We believe that all organizations should have the flexibility to choose their system of record and control their data.
- **Support for Organizations:** Our community engagement team is dedicated to ensuring that community organizations feel supported in using the site and designing a process that meets your program management and data needs.

Suggested Next Steps

- Intake tools: Select an intake tool that best suits your program and workflow (referrals, screener, scheduler).
- Impact reports: Assess your impact and opportunities through review of your Program Analytics dashboards.
- Training: Join us for one of our free monthly trainings (invite your team and partners too!).

Additional Resources

- Free suite of tools: Check out our video and handout overview of your free suite of intake tools and impact reports.
- Ongoing Support: Schedule time with me for support with questions and workflow considerations.
- Traction: Drive traffic to your listings by adding a link to social media, your email signature line, and digital materials.
- Support portal: Check out our support page for additional tips and tricks for leveraging the network.
- **Product updates:** Click "follow" to subscribe to notifications on new features released by our CBO Tools team.
- Spread the word: Ask us about our videos, flyers, simple search box and other free resources!

In Partnership.

Elaine Cray & the findhelp Community Engagement Team