

> Basic Needs Navigation to Help Families Thrive

Child Welfare departments face the complex challenge of reducing child removals while grappling with the unmet basic needs of children and families. Significant hurdles exist in navigating the maze of services, from mental health and substance abuse treatment to programs that address basic needs like paying for utilities, housing, transportation, food, and employment assistance.

Up-to-date knowledge of these programs, eligibility requirements, how to enroll, and capacity is difficult at best and can be exacerbated by issues like staff turnover and cross state kinship placements.

Findhelp is dedicated to supporting the holistic needs of children and families. Whether that's ensuring families have access to services when a need first arises, to being there when crisis strikes, we're committed to ensuring that families — and their advocates — have a trusted resource at their fingertips.

Supporting Families Along All Points of the Continuum

The findhelp network spans the entire United States and millions of people across the country are already using our publicly-available, free online platform (findhelp.org) to find and connect to needed services and support.



> PRIMARY PREVENTION

All families need help or support at some point. As a primary prevention resource, we connect families to community services that support their well-being — enabling them to search, find, and connect with resources on their own time.

> SECONDARY PREVENTION

Our tools help agencies identify, analyze, and provide early intervention services for families in need to alleviate identified problems and prevent escalation. Use findhelp to connect families to community or voluntary in-home services like home visiting, parent education, childcare, and more.

> TERTIARY PREVENTION

For families already engaged in the child welfare system, we equip investigators and case managers with assessments to capture and report on additional social care information. Investigators can also make referrals to programs to address the risks of future maltreatment.

Unique Ways findhelp Supports Child-Serving Leaders Across the Country

Ensuring the health and well-being of children and families is a community effort. We're grateful to work with hundreds of organizations at the center of children and family services — from health care entities and health plans, to nonprofits, state and community-based child welfare agencies, and more. Below is just a snapshot of some of the organizations we're partnering with to help families thrive.

Find Help Georgia

A partnership among Prevent Child Abuse Georgia, the Georgia Department of Early Care and Learning, and the Technical College System of Georgia and housed in the Georgia State University School of Public Health, the [Find Help Georgia](#) platform and mobile app (*powered by findhelp*) were launched in 2022.

“What’s wonderful about Find Help Georgia is how easy it is to search and self-navigate for resources, even without creating an account. It’s also simple, and free, for helpers and organizations to keep up with the resources shared with the individuals and communities they serve,” said Prevent Child Abuse Georgia Training and Resource Coordinator Kimberly Stewart-Lucas.

Individuals can search by ZIP Code or speak directly with a resource specialist by phone or online chat.

Sutter County Children & Families Commission

Sutter County Children & Families Commission is committed to ensuring all children ages 0 to 5 are born healthy and raised in nurturing homes and communities. The Commission is led by nine individuals appointed by the Sutter County Board of Supervisors. The Commission adopts a strategic plan that addresses identified challenges, strengths and problems faced by children 0 to 5 and their families and funds programs and services that align with the plan.

They launched the [Sutter Kids](#) platform (*powered by findhelp*) in 2022 to help parents and families find assistance, and help organizations coordinate care for their clients and constituents.

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The support and momentum that Find Help Georgia has garnered emphasizes the need our state and families have for a centralized resource hub. We heard from pediatricians, victim-serving advocates, parent educators, and early care and learning staff about the positive impact Find Help Georgia has had on linking families to support and closing the loop in receiving services. This reinforces our belief that connecting people with resources is foundational to helping families thrive.

Jyll Walsh
Program Manager, Prevent Child Abuse Georgia



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Using findhelp has elevated our work to serve families with children ages 0-5. **Findhelp quickly connects families to the essential community resources and services they need.** Sending referrals through findhelp improves our collaboration and communication with community partners. In addition, when we receive referrals through findhelp for our Help Me Grow and Car Seat Safety Education programs, we can easily follow up and close the referral loop.

Erica Melchor, Health Program Specialist, Sutter County Children & Families Commission



Kids' Central

Formed in 2003, Kids Central is the lead nonprofit agency charged by the State of Florida to treat and prevent child abuse in several counties. As a prevention program, Kids Central offers Kinship Care Support for relatives raising relative children to keep them from entering foster care. For children who cannot safely remain with their families, Kids Central recruits, trains, and licenses foster homes.

Kids Central Connect (powered by findhelp) enables investigators and case managers to connect families to both protective factor services as well as apply, manage, and track multiple family referrals to Kids Central's array of evidence-based programs.

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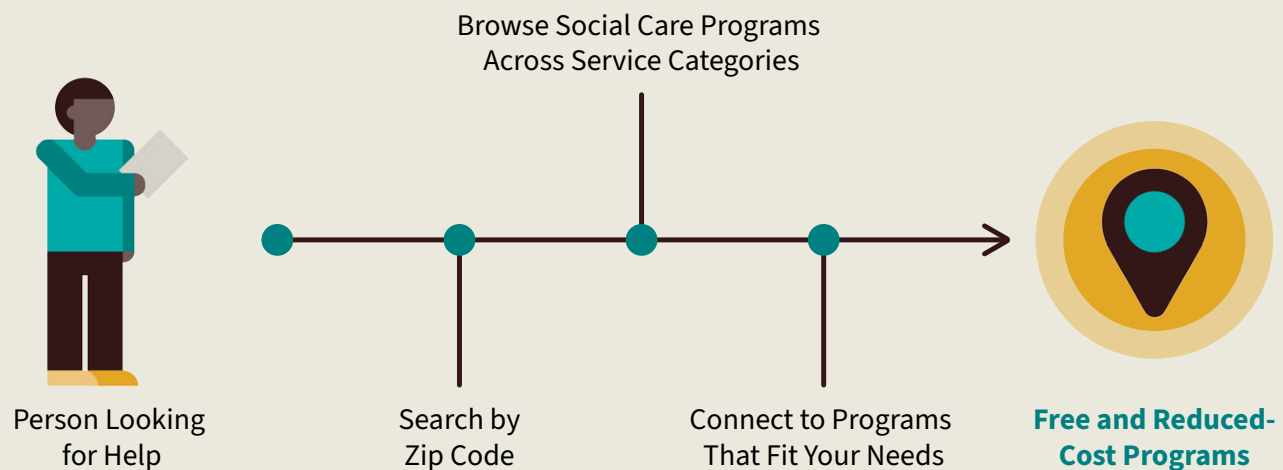
Kids Central is excited to partner with findhelp on Kids Central Connect. **The platform allows us to track and monitor referrals to external programs** and internal services while also providing extensive data, which allows us to evaluate community needs and the availability of local resources meeting those needs. Findhelp is becoming an instrumental tool in the development of a responsive system of care in our community.

John Cooper
Chief Executive Officer, Kids Central



Findhelp's Nationwide Network

Millions of individuals have used the findhelp platform to find and connect to free and reduced-cost health and social resources in their communities. Our industry-leading network serves individuals in every ZIP Code in the United States. We partner with more than 600 customers nationwide, including state, county, and city governments and hundreds of payer and healthcare organizations. We work with nearly a dozen state agency customers in Colorado, Delaware, the District of Columbia, Georgia, Indiana, Missouri, Pennsylvania, South Dakota, Tennessee, and West Virginia.



> Partner With Us!

To learn how findhelp can help you achieve your organization's strategic social care goals, [connect with our team](#).

